31 August 2026

037/665

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MRS JOANNE LEE DAY
85/120 UXBRIDGE ST
GRANGE QLD 4051

243VPLS70LA143150_M1U26_001

00199 E-665 S-728 I-1455

Dear Joanne

## Your ANZ credit card has been closed

**Account Type:** ANZ Rewards Platinum
**Account Number:** 4072 2010 2503 6517

We're writing to let you know that your ANZ credit card has been closed.

**Important information for you**

If you have an outstanding balance, we'll keep sending you statements until the balance has been paid off. Please note that debits may still be processed to your credit card account after your credit card account has been closed. This can happen, for example, if a transaction has occurred but had not been processed, or if there is a transaction where authorisation is not needed, such as a recurring transaction or a transaction where systems are offline. These transactions can occur even if you paid your credit card account balance to zero. If this happens, you will have to repay those amounts, together with any related interest and fees.

Also, if you're registered for CardPay Direct, we'll continue this until the final payment is made.

If you have a balance in credit we'll credit another ANZ account or send you a cheque for the closing credit balance of the account (unless those funds have been remitted as unclaimed money in accordance with the law).

**What you need to do**

From now on, if your card number is your Customer Registration Number (CRN) then you won't be able to use it to access ANZ Internet Banking or ANZ Phone Banking for any other ANZ accounts. You should call us on 13 22 73 if you need to set up a new CRN.

You need to cancel all payment arrangements that are deducted from your account. It's important to do this now, because you may be liable for payment even if the account has been closed.

Please securely destroy your card(s) including any chip.

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